

**Information from NH DHHS/DPHS/Bureau of Public Health Protection:**

“In the best-case scenario, a citizen would get information from a trusted source and avoid calling the phone lines. If they need more information, they can call 211 with general questions, or call NH DPHS for suspect-case questions, or if they feel sick, call a healthcare provider. Please note that the hours of the phone lines for the NH DPHS have changed. “

**To learn more about COVID-19 you may go to these two trusted websites:**

NH DPHS: <https://www.nh.gov/covid19/>

CDC: <https://www.cdc.gov/coronavirus/2019-ncov/index.html>

**People with general questions on COVID-19 may dial this phone number: 2-1-1**

Callers will reach a phone menu, and then select the ‘COVID’ option to reach a live operator. Callers should expect to wait patiently for many minutes to reach an operator.

**To immediately report any suspect cases of COVID-19 (via exposure or travel) to the DPHS:**

During the day, call **603-271-4496** (office hours from 8:30 AM to 4:30 PM) or **603-271-5300** (only after hours). Caller should expect to leave a message with an operator, or leave a voice mail, and wait patiently for a return call within a few hours.

**Sick people (i.e. symptomatic with fever, cough or shortness of breath) should call their healthcare provider:**

If they don’t have a provider, they can call an urgent care clinic and ask for an evaluation.